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4500 Adam's Way • Randleman, NC 27317

Job Title: Database Manager
Job Type: Full-Time
Direct Report: Chief Development Officer
FLSA Status: Exempt

Introduction

Located in Randleman, NC, Victory Junction is a camp for children with serious illnesses and chronic medical conditions. Annually, Victory Junction delivers over 10,000 camp experiences through on-site and off-site programming. Because of the generosity of our donors, all these experiences are delivered at no cost to families! The strength of Victory Junction's donor database is vital for fundraising success and fundraising success is paramount for delivering camp experiences.

Roles & Responsibilities

The Database Manager is responsible for the performance, integrity and security of Victory Junction's donor database – Raiser's Edge. Reasonable accommodations will be made to enable individuals with disabilities to perform the role of Database Manager.

The successful candidate for this role sets database policy, writes database procedures and workplans, supports strategies for solicitation, donor engagement, stewardship and cultivation, and will be expected to troubleshoot and discover trends and patterns – leveraging that information to tell stories from data and inform future strategies. The candidate will also:

- positively contribute to a shared Camp culture of high-standards, teamwork, respect, empowerment, and safety,
- be experienced with Blackbaud – specifically Raiser's Edge – both database view and web view,
- have experience managing personnel,
- have strong communication skills – both verbal and written,
- be able to develop specific goals/plans and prioritize, organize, and accomplish work,
- recommend and implement emerging database technologies,
- have excellent computer skills (including working with spreadsheets and pivot tables) and,
- take initiative to be solution driven in a donor-centered culture of philanthropy.

Adjacent to the administration of Victory Junction's donor database, the Database Manager will also be responsible for the management of Victory Junction's fundraising partner relationships including, but not limited to, a peer to peer giving platform (and any/all vendor relationships for the platform and connections back to Raiser's Edge); Double the Donation, Cognito Forms, and Online Express.

Working closely with other development team members, the Database Manager creates and executes queries, imports and exports to assist staff with direct-mail solicitations, grant-writing and other fundraising-related needs or events; creates and executes real-time, weekly and monthly reports on overall revenue, campaigns, funds and appeals; and maintains advanced knowledge of database security, backup and recovery, and performance monitoring standards.

The Database Manager oversees a Database Specialist and works closely with the Specialist, Victory Junction's Finance team and Chief Development Officer to manage, with accuracy and timeliness, integrated processes for

- daily gift entry, gift acknowledgment, records management,
- weekly gift batch posting,
- monthly gift reconciliation and reporting on key performance indicators,
- annual audit support, and
- as needed, criteria reports for the American Camp Association (ACA) and the SeriousFun Children's Network (SFCN).

Additional roles and responsibilities include, but aren't limited to:

- creating automation for repeating database tasks,
- participation on Victory Junction's data incident response team,
- providing guidance and support for the use of the database and related applications (including orientation for all new development team members and in response to changing roles, business processes, revised procedures and database functionality),
- working with the Marketing team to help design and execute back-end functions and layout for online fundraising pages,
- preparing donor lists and data reports,
- creating and managing database reports, visualizations, and dashboards,
- assisting with fundraising events, camp activities and tours as needed; and
- other duties as assigned by the Chief Development Officer.

Priority Consideration

Priority consideration for success will be given to candidates who are innovative and who have some combination of

- 5+ years' experience with database architecture,
- Blackbaud professional certifications,
- success with Microsoft Power Automate,
- impeccable attention to detail and ability,
- previous nonprofit employment,
- prior development team/fundraising experience,
- achieved success working in a team environment – in person and remotely

Victory Junction works in the Microsoft environment and a working knowledge of products related to Office 365 is required. The physical development office environment is an open floor plan and noise level is moderate.

Please submit cover letter and resume to Frances Beasley, Chief Development Officer, at [**fbeasley@victoryjunction.org**](mailto:fbeasley@victoryjunction.org).